

# Sean Brownlee

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## Key Skills

- o Interpersonal skills
- o Conflict resolution skills
- o Able to work under pressure
- o Technologically adept/trained in plethora of software/multimedia applications
- o Pragmatic/Organizational
- o Strong work ethic/customer service
- o Well-versed in Linux/bash scripting
- o Versed in C++, C#, HTML, Bash,
- o SQL, Python, VBA, Java

## Education

**Slippery Rock University – Slippery Rock, PA**

**Graduation Date: March 2024**

Bachelor of Science; Major: Computing w/Concentration in Computer Science

## Experience

**Cleveland CLIFFS – Butler, PA**

**May 2022 – August 2022**

IT technician/Data Analyst

- Design, Build, and Deploy backend SQL/Access databases and frontend web interfaces/client forms to replace outdated database infrastructure and modernize employee interfaces.
- Familiarize with FileMaker and proprietary software utilized within the plant.
- Work with employees to familiarize software and required interfaces on a department basis to maintain workflow, efficiency, ease of use, and plant policies/state guidelines (audits/safety regulation).
- Properly rebuild data infrastructure while maintaining integrity of historical records.
- Learn how to implement new functionality/modern plugins into new user GUI's whilst maintaining functionality, integration with machines/old hardware and optimizing system resources.

**Cleveland CLIFFS Inc. – Butler, PA**

**June 2023 - August 2023**

Full-time DevOps

- Design, Build, and Deploy software tools to facilitate various file manipulation techniques
- Familiarize with testing/production environment and workflow of DevOps sector
- Collaborate with teammates to build, maintain, or improve upon web interfaces/web API's
- Successfully migrate and consolidate GitLab code repositories into new centralized servers/hardware
- Implement SMART-TS XL into development environment
- Languages: HTML/CSS/SASS, C#, Angular/Bootstrap, JavaScript/Typescript, COBOL

**Information Administrative Technology Services (IATS) – Slippery Rock, PA**

**October 2021 - Present**

IT technician

- Replace, repair, and maintain computer hardware/infrastructure within the campus.
- Repair/maintain/deploy software on campus hardware/network.
- On call to provide help to users experiencing hardware/software issues.
- Keep track of software assets/hardware inventory (Admin KACE deployment/asset tracking system).
- Place/respond/fix work orders within a ticketing system.
- Implement/maintain administrative policies.

**Sam's Club – Washington, PA & Butler, PA**

**October 2018 – May 2022**

Receiving and Claims(previous)/Electronics and TV(previous)/Freezer Sales Associate/Forklift Operator

- Assists customers in operating, maintaining, and purchasing a variety of electronic devices.

- Operating a POS system as well as managing assets within a corporate S.M.A.R.T system.
- Licensed in heavy machinery including a stand-up forklift, scissor lift, electric pallet jack, and lift battery loader. Licensed to train in heavy machinery operation and safety procedures.
- Maintain mundane electrical infrastructure/general electrical maintenance of computers, TVs, and appliances as well as the operating systems that run them.
- Maintains stock and working/safety conditions of merchandise freezer/cooler.
- Responsible for training new employees in operating proprietary company software/hardware.
- Loading/unloading/processing (receiving/claims) of vendor merchandise.

### **Dollar General – Claysville, PA**

**October 2017 – October 2018**

Sales Associate(previous)/Key Holder (Lower management)

- Serviced customers/cashiering.
- Responsible for stocking, cleaning, and upholding merchandise/store cleanliness.
- Operated POS system when management input was needed.
- Counted drawers and carried out bank transactions weekly.
- Received and processed vendor merchandise.

### **Minteer’s Market – Claysville, PA**

**November 2016 – August 2017**

Retail Merchandiser/Store Management

- Responsible for stocking, cleaning, and maintaining store.
- Opened/Closed store, counted drawers, maintained checks and balances.
- Operated/maintained a lottery system.

**Giant Eagle – (negligible timeframe)**

**DoorDash – (negligible timeframe)**

Scan for portfolio site

